

DAY 1

Thursday 20 June

9:00 WELCOME

9:10 SESSION 1: Government/Civil Society 1

9:10 Chiara Fioravanti (National Research Council of Italy): *'Explaining administrative procedures to migrants: the role of intercultural mediators in the information design process.'*

9:35 Klaas van der Veen (Information Designer, The Netherlands): *'Fieldwork-based visuals – Closing the gap between scientific information and real life.'*

9:50 Mihály Minkó (Information Designer, Hungary): *'A Case Study of Visualizing Public Broadcast News.'*

10:15 Q&A discussion

10:30 BREAK

11:00 SESSION 2: Government/Civil Society 2

11:00 Katrin Beste (Information Designer, Austria): *'Finding your way to a new job – wayfinding for the Austrian Jobcenter.'*

11:25 Andrew Barker (Information Designer, UK): *'Using qualitative data to inform design decisions in government.'*

11:50 Q&A discussion

12:15 LUNCH + POSTERS

14:30 SESSION 3: Healthcare

14:30 Chris Thornton (University of South Australia) [Presented by Myra Thiessen and Indae Hwang]: *'Medical Information Design.'*

14:55 Sara Goldchmit (Universidade de São Paulo, Brasil): *'Information design for health education in hip and knee osteoarthritis. Communicating actionable strategies to reduce pain and enhance quality of life through videos.'*

15:20 Mandar Rane (IDC School of Design, Mumbai, India): *'Exploring design of icons for motorised ICU beds.'*

15:45 Q&A discussion

16:05 BREAK

16:30 SESSION 4: Culture 1

16:30 Tingyi S. Lin (National Taiwan University of Science and Technology): *'Diverse needs, various behavioural patterns, and one way to show.'*

16:55 Diana Frank (Information Designer, Germany): *'Changing Communication in Product Teams Using Semantic (Visual) Modeling to Efficiently Define or Refine Products and Services.'*

17:20 Q&A discussion

DAY 2

Friday 21 June

9:00 SESSION 5: Culture 2

9:00 Brian Kwok Sze Hang (The Hong Kong Polytechnic University): *'From Legible London to Hong Kong: Localizing and Enhancing Accessibility and Legibility in Pedestrian Wayfinding through User-Centered Design.'*

9:25 Chad Hall (University of Washington): *'Teaching information visualization through Quantified Self.'*

9:50 Q&A discussion

10:15 BREAK

11:00 SESSION 6: Science and Technology

11:00 Giuseppe Attoma Pepe & Camille Étienne (Assist Digital France): *'Liquid consistency. A new information design paradigm for omnichannel digital ecosystems: a case in a sensitive public service area.'*

11:25 David Skopec (University of the Arts Berlin): *'Bridging Design and Social Science for Innovation.'*

11:50 Tomáš Chochole (University of West Bohemia, Czech Republic): *'Applied research from an information design perspective.'*

12:15 Q&A discussion

12:30 LUNCH + NETWORKING

14:00 SESSION 7: Methods

14:00 Sue Perks (Information Designer, UK): *'Can Unicode learn from experimental symbol classification methods from the 1950s?'*

14:25 Enrico Bravi (Information Designer, Austria): *'Meta, Macro, Meso, Micro: developing a teaching model for data visualisation.'*

14:50 Sara C Klohn Reader & Anelise Zimmermann (Loughborough University, UK): *'Infographic design: teaching practices.'*

15:15 Q&A discussion

15:35 BREAK

16:00 SESSION 7: Mobility

16:00 Myra Thiessen (Monash University, Australia): *'Pass: transforming the airport security screening experience.'*

16:25 Colette Jeffrey (Birmingham City University, UK): *'An Epic Journey With A Magpie: How information design helps us find the way in buildings.'*

16:50 Jaap Knevel (Information Designer, The Netherlands): *'There must be other ways: A personal plea for more complexity, dialogue, and otherness in wayfinding design.'*

17:15 Q&A discussion

17:45 WRAP UP + FINAL REMARKS